

PHARMACY

The pharmacy's hours of operation are Monday – Friday, 0730-1700 hours.

- Contact Numbers:
 - Clinic Pharmacy (609) 754-9464
 - Call-In Refills (609) 754-9470 (If you have questions, press option #4)
 - Fax (609) 754-9133
- We cannot accept telephoned prescriptions from your doctor's office, but they may fax your prescription to us at (609) 754-9133. Faxed prescriptions (excluding Schedule II) will only be filled upon your arrival and check-in at Window #2.
- A valid military or dependent I.D. card is required to pick up your prescriptions.

Our pharmacy provides comprehensive pharmaceutical services to all Department of Defense Eligibility Enrollment Reporting System (DEERS) eligible beneficiaries. A pharmacist reviews all prescriptions for completeness, accuracy, availability, drug interactions, duplications, and allergies and is available to provide medication counseling upon request.

Patient Information:

Please clearly write the following information on your prescriptions prior to turning them in to be processed: patient's name and date of birth, sponsor's social security number, phone number, and address.

Filling Prescriptions:

Prescriptions for non-controlled drugs may be filled for up to a 90 day supply with refills for up to one year as determined by your provider. Prescriptions for controlled drugs are limited to a 30 day supply with up to 5 refills or up to 6 months as determined by your provider. Controlled drug prescriptions must be presented to the pharmacy within 30 days of the date written/signed by your doctor. Due to limited space and patient compliance, we do not fill prescriptions in advance. We hold filled prescriptions in the pharmacy for up to 10 duty days and then return the prescription back to stock if it is not picked up.

In accordance with DOD and Air Force policy, the pharmacy extensively dispenses generic medications. Your doctor must approve generic substitution in order for us to fill your prescriptions. Generic medications will be dispensed for all medications with a cost-effective generic available.

Prescription Transfers:

The pharmacy will transfers prescriptions filled at other military facilities and civilian pharmacies. Please allow up to five (5) days to complete this process. The pharmacy fills all civilian prescriptions as long as the medication is on the formulary. Simply drop off your current prescription bottles or labels and we will contact the other MTF pharmacy to transfer the prescription.

Refill Prescriptions:

It is highly encouraged to call-in all refill request. You may request refills 24 hours a day, 7 days a week by calling 609-754-9470. Listen carefully to the message and follow the prompts given by the computer. Enter the information as requested by the recording. The automated answering

system will tell you when your refills will be ready for pick up. Refills can be requested up to 7-10 days in advance, please plan accordingly. Refills called-in before 1000 hours for the 87th Medical Group Clinic location can be picked-up the next duty day after 2PM. Refills called-in after 1000 hours will be ready for pick-up after 1400 hours 2 duty days later. Refills called in for the Lakehurst pharmacy location will be delivered on Wednesday and Friday only. Refills called in before 1000 hours Tuesday will be delivered Wednesday. Refills called into the Lakehurst location before 1000 hours on Thursday will be delivered Friday. To ensure refills are available, please allow an extra day for transport. *PLEASE PAY CLOSE ATTENTION TO THE PROMPTS AND ENSURE YOU SELECT THE LOCATION YOU WOULD LIKE TO PICK-UP YOUR REFILL.*

National Mail Order Pharmacy:

Express-Scripts administers the Department of Defense's (DOD) National Mail Order Pharmacy (NMOP). If you take prescription medications long-term, the NMOP and Express-Scripts will save you both time and money. With NMOP, you can order up to a 90-day supply of your generic medication(s) for absolutely no co-payment and only \$9 for brand and \$25 for non-Department of Defense (non-DOD) medications. In a retail network pharmacy, a 30-day supply will cost \$5 for generics, \$12 for brand and \$25 for non-DOD medications. NMOP also includes convenient online services. You can order refills online, print forms to fill new prescriptions, check your order's status, and much more. To use these services, register at their website Express-Scripts.com. For more information, call Express-Scripts Customer Service at 866-363-1303 or contact the Beneficiary Counseling & Assistance Coordinator at (609)754-9082 or (609)754-9083.

The 87th Medical Group is fortunate to offer volunteer opportunities in the pharmacy. To find out if you qualify for this challenging, detail oriented opportunity, please call the Retiree Activity Office at (609) 754-2459.